



Wednesday 2 May 2012
The Grange Holborn Hotel, London
Evening Meeting 6pm for 6:30pm start

Peter Cresswell – Head of Professional Services, ESI International
The Role and the Value of the PMO

The Project or Programme Management Office (PMO) has moved up the ranks in most organisations as more than just a warehouse of methodology and process. In an effort to improve business performance through training, provisions and project guidance, a PMO seeks to support project and programme management in either an administrative, strategic or directive role. Regardless of its particular position in a given company, the PMO is prevalent in virtually every industry. Given its entrenchment in today's business landscape, the PMO is slowly entering a new phase in its evolution.

Following our second annual PMO benchmarking survey conducted in January 2012 with over 3000 respondents, this presentation will give you some insights on the key findings around the role and value of the PMO.

- The PMO as a hub of training and a driver for the sustainability of learning
- The perceived value of the PMO to its different stakeholders
- How do PMOs report their effectiveness, if at all

Peter Cresswell will highlight the most interesting findings of this survey in this presentation.

When: Registration: 18:00 – 18:30
Welcome & Introduction: 18:30 – 18:35
Presentation: 18:35 – 19:45
Close: 19:45

Where: The Grange Holborn Hotel, 50-60 Southampton Row, London, WC1B 4AR

Tel: 0207242 1800

Cost: Free for PMI UK Chapter members.

Guests are most welcome, subject to payment of entrance fee of £25.00.

PDU: PMI Members can claim 1 x PDU for attendance at this event using Category A (Courses offered by PMI's R.E.P.s or Chapters and Communities). The Activity Name and Code will be issued to those who attended by email shortly after the event.

**The PMI UK Chapter London Region evening event in May 2012
is sponsored by ESI International**



Our Speaker – Peter Cresswell

Pete Cresswell is Head of Professional Services for ESI International's EMEA businesses, although he also actively supports India and Asia Pacific.

Pete started his career in IT with ICL (now Fujitsu) and DEC (now Compaq). Prior to joining ESI in 2002, Pete worked for a number of different Performance Improvement (PI) companies, covering everything from Electronic Performance Support systems (EPSS), training in effective business communication, consultancy and strategies around knowledge and information management, and measuring training effectiveness.

Pete's chief areas of expertise and focus at ESI are around the impact of learning on individual and organisational performance. He was one of the principal architects of ESI's IMPACT engagement model, which stresses the importance of benchmarking current PM performance – as the precursor to proposing any “learning solutions” – and puts equal emphasis on the need for sustainability in the workplace to protect that training investment and to bring about measurable improvements in performance and behaviours.

Pete also designed, developed and implemented two “organisational” benchmarking tools – one focusing on PM “hard” skills and the other on high performance “soft skills” relating specifically to a project environment - that have now become ESI corporate standards globally. Clients who have benefited from these tools, in Europe, include Asda, GSK, HSBC, Ikea , Orange, and TetraPak.

Pete is the regular workshop facilitator at ESI's PMO Centre of Excellence events. He helped design and build ESI's 2012 Global PMO survey and conducted the formal data analysis of the survey results.

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Meet your PMI Colleagues!

Share your experience and ideas with other project management professionals at Chapter meetings. This is London's regular networking forum for Project Managers.

Interest in project management and its development as a professional discipline is growing. The Chapter meetings in London provide a great opportunity for members to express and develop their ideas with colleagues.

Venue Location

The Grange Holborn Hotel, 50-60 Southampton Row, London, WC1B 4AR



Nearest tube: Holborn (Central and Piccadilly lines)

Nearest bus routes: 19, 38, 59, 68, 91, 168, 188

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